

## Assisted Transportation Option for Framingham Residents 60 and Older

### **Patient Navigator Program** **Jewish Family Service of MetroWest**

Patient Navigators are specially trained volunteers who accompany older adults of any faith to medical appointments. The volunteers provide guidance and support so the older adults can get the information and care they need.

**For more information, call JFS**  
**508-875-3100, ext. 110 or**  
**email: [patientnav@jfsmw.org](mailto:patientnav@jfsmw.org)**

## Other options for people of any age, who meet other criteria

### **MART** **for MassHealth Subscribers** **Call 800-854-9928**

**American Cancer Society**  
Free volunteer transportation for cancer appointments. **Call 800-227-2345**  
**or visit [www.cancer.org](http://www.cancer.org).**

*This partial listing is provided  
courtesy of the Callahan Center.  
The Center does not license or  
recommend any listed provider.*

## Additional Transportation Options for Framingham Residents of any age

### Local Taxi Companies

**Tommy's Taxi**  
**508-872-3500 or [tommystaxicab.com](http://tommystaxicab.com)**

**JFK Transportation, Inc.**  
**508-653-4500 or [jfktransinc.com](http://jfktransinc.com)**

### Wheelchair Accessible Vehicles and Ambulances

**JFK Transportation, Inc.**  
**Natick — 508-653-4500**  
**[jfktransinc.com](http://jfktransinc.com)**

**Boston Mass Transportation**  
**Newton — 617-552-5022**  
**[Bostonmasstrans.com](http://Bostonmasstrans.com)**

**Hummingbird Transportation, LLC**  
**Upton — 508-529-4952**  
**[kofria@hummingbirdtrans.com](mailto:kofria@hummingbirdtrans.com)**

Please be aware providers' contact information is subject to change without notice

*This brochure was made possible by  
generous funding from the Massachusetts  
Executive Office of Elder Affairs.*

## Framingham Transportation Guide



**Callahan Center**  
**535 Union Avenue**  
**Framingham, MA 01702**  
**508-532-5980**

**[www.framinghamma.gov/360/  
council-on-aging](http://www.framinghamma.gov/360/council-on-aging)**

## CALLAHAN CENTER VAN

In partnership with the  
**MetroWest Regional Transit Authority  
(MWRTA)**

The Callahan Center Van is a shared ride service providing curb-to-curb transportation within the City of Framingham. Service is available to Framingham residents age 55 and older and to adults with disabilities. It is wheel-chair accessible.

**Fare is \$2.00 each way**

Rides are available for appointments, work, shopping, errands, and to and from the Callahan Center. The van operates **Monday to Thursday from 9:00 a.m. to 3:00 p.m. and Friday 9:00 a.m. to noon.**

### How to Register

**Before booking a ride, you must register with the Callahan Center: 508-532-5980.** Then, contact MWRTA Call Center to set up a fare account. Your trip fares will be debited automatically from your account.

### Scheduling a ride

**Call MWRTA Call Center 508-820-4650** to reserve your ride at least 48 business hours prior to your travel date, or reserve as early as 2 weeks in advance.

### Reminder Calls

MWRTA will call you the evening before your travel date to remind you of your trip.

### MWRTA Call Center Hours:

**Monday through Friday, 8 a.m. to 4 p.m.  
Call 508-820-4650  
to schedule your ride.**

## OTHER CALLAHAN OPTIONS

### Callahan Volunteer Drivers

Available on an occasional basis, Callahan Volunteer Drivers use their own vehicles to provide transportation within the City of Framingham and beyond, dependent on driver availability.

Service is available to Framingham residents age 55 and older needing transportation for medical appointments, grocery shopping, and to meet other social needs.



### Requesting a ride

Contact the Callahan Center at least 7 days in advance. No fee for the service is required, but a complimentary donation to the Friends of Callahan is greatly appreciated. Riders are asked to pay tolls and parking as needed.

**Contact 508-532-5980, ext. 2. or  
sps@framinghamma.gov**

### Callahan Taxi Subsidy Program

For occasional use within Framingham, when no other resources, public or private, are available. Need assessed and approved by the Callahan Social Services Department. Service is dependent on available funds.

**For more information call the Callahan  
Social Services Department:  
508-532-5980, ext. 2**

## MWRTA OPTIONS

**The following services are offered by  
MetroWest Regional Transit Authority  
(MWRTA)  
Fixed Route Buses**

The MWRTA operates a number of wheel-chair accessible buses with fixed routes and connections throughout Framingham and MetroWest. Fares are generally discounted for seniors and those with disabilities.

**For more information, call the MWRTA  
at 508-935-2222 or visit [www.mwrta.com](http://www.mwrta.com).**

### MetroWest RIDE

The MetroWest RIDE provides service to residents who cannot independently access the fixed-route buses due to a disability. For eligibility guidelines and more information,

**Contact MWRTA Call Center at  
508-820-4650 or [www.mwrta.com](http://www.mwrta.com).**

**Boston Hospital Shuttle  
including VA Hospitals and Longwood  
medical area hospitals**

Tue, Wed, Thu service  
Pre-registration is required.

**\$2 each way**

Curb-to-curb service for  
Framingham residents only.

**Contact MWRTA Call Center at  
508-820-4650 or [www.mwrta.com](http://www.mwrta.com)**