



# CITY OF FRAMINGHAM

DEPARTMENT OF PUBLIC WORKS

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100 Western Avenue  
Framingham, MA 01702

## Framingham Department of Public Works to Resume Non-emergency Water Meter Replacements

Starting the week of June 22, the Framingham Department of Public Works Water Division will resume non-emergency water meter replacements. The Division will prioritize the scheduling of meter replacements for residents whose appointments were canceled or deferred during Governor Baker's Stay-At-Home-Advisory.

Please **DO NOT** schedule an appointment if you are waiting for COVID-19 test results, feeling sick, or are experiencing the following symptoms: fever, cough, or shortness of breath.

Meter technicians will carry identification cards issued by the Department, wear face coverings and disposable gloves, and travel in a marked DPW vehicle.

The Division asks residents with a scheduled appointment to please:

- Locate your home's water meter in **advance**. Meters are typically located:
  - Indoors, towards the front of the home, in a basement, garage, or closet.
  - In some cases, the meter may be located behind a wall in a finished basement. The wall panel will need to be removed by the homeowner before the time of the appointment.
- Clear a safe path to and the working area around the meter **before** the time of your scheduled meter replacement. The Division is trying to minimize the amount of time the technician is in your home.
- Practice social distancing while the technician replaces your meter. Opening doors and turning on lights for the technician in advance will be appreciated. Please have other household members, including children and pets, stay in a separate room for the duration of the appointment.

If you are unsure where your water meter is located inside your home, please contact the Water Division at (508) 532-6050.

Thank you for your cooperation!