



CITY OF FRAMINGHAM

DEPARTMENT OF PUBLIC WORKS

100 Western Avenue
Framingham, MA 01702

Framingham Department of Public Works Operations Center and Engineering Department to Reopen to the Public, June 8

On Monday, June 8, the Department of Public Works will reopen the Operations Center and Engineering Department located at 100 Western Avenue to the public for a limited scope of services.

The Operations Center will be open Monday-Friday, 7 a.m.-3 p.m., for general Public Works inquiries, such as Water, Wastewater, Drainage, Highway, or Sanitation.

The Engineering Department will be open Monday-Friday, 8 a.m.-4:30 p.m., for Street Opening and Trench Opening Permit applications or inquiries; as-built, map, and service questions; and other similar requests.

The following services **will not** be part of this opening: Payment of Bulky Item removal (please pay at the [Recycling Drop-Off Center](#) (RDC) or [online](#)), payment of water and wastewater bills (please pay at the Treasurer's Office or [online](#)), and RDC stickers (stickers will be available July 1, 2020, and valid until June 30, 2021).

The Operations Center and Engineering Department will have limited access and space for customers. The Department **strongly encourages members of the public to make inquiries via email or over the phone** whenever possible. Per [Governor Baker's Order](#) and the [City of Framingham's Emergency Order](#), face coverings will be required for entry into any City facility. Residents are also asked to practice social distancing.

Contact Framingham Public Works

- Highway Division– 508-532-6030 or highway@framinghamma.gov
- Sanitation Division – 508-532-6001 or sanitation@framinghamma.gov
- Engineering Division – 508-532-6010 or engineering@framinghamma.gov
- Capital Projects – 508-532-6040 or DPWProjects@framinghamma.gov
- Water and Sewer Billing – 508-532-4605 or waterandsewerbilling@framinghamma.gov
- Water Division – 508-532-6050 or water@framinghamma.gov
- Wastewater Division – 508-532-6060 or wastewater@framinghamma.gov
- Street Lights and Traffic Signals Division – 508-532-6008 or lightingandsignals@framinghamma.gov