



CITY OF FRAMINGHAM

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FRAMINGHAM COVID-19 UPDATE

City of Framingham Receives Notification that a Second Resident Tests Positive for COVID-19

Resources for COVID-19 Information –Massachusetts 2-1-1

- **Second Resident Tests Positive for COVID-19:** The City of Framingham was informed that a second resident has tested positive for the virus. The resident, who is a household member of the first resident who tested positive for the virus, has been in quarantine since March 11, 2020. Those potentially exposed to the newly diagnosed resident have been traced and contacted. They are now in quarantine.

- **Resources for COVID-19 Information:**
 1. **211:** The Massachusetts Department of Public Health has announced that Massachusetts 2-1-1 will now provide real-time COVID-19 information, resources, and referrals in multiple languages. Beginning today, residents can call 2-1-1 to learn more about:
 - COVID-19 prevention, symptoms, and treatment
 - Information about testing
 - Guidance for people planning or returning from travel

Massachusetts 2-1-1 is open to callers 24 hours a day, 7 days a week. Operators fluent in Spanish are available, and more than 150 other languages are supported through an interpreter services line that is available 24/7.

Residents with questions should dial 2-1-1 from any landline or cellphone. Callers dialing 2-1-1 will hear an automated menu of options. **Callers press 2-6 for coronavirus.** Residents can also reach 2-1-1 through a live chat option on the [Massachusetts 2-1-1 website](http://www.mass.gov/211).

2. **COVID-19 in Framingham:** Information about actions the City and Schools are taking, along with more information on COVID-19 and prevention measures, can be found at <https://www.framinghamma.gov/2875/CORONAVIRUS-COVID-19> , which is updated

frequently. As the City receives additional information, residents can find updates on the [website](#), [Facebook](#), and Twitter - @Framingham_MA.

If there is an urgent update, the City will employ the City's "Alert Framingham" system, otherwise known as reverse 911. To sign up for the City's reverse 911 system, please go here: <https://www.smart911.com/>

3. **COVID-19 Globally and Nationally:** The Framingham Department of Health follows public health guidance provided by the [Centers for Disease Control](#) and the [Massachusetts Department of Public Health](#).