



CITY OF FRAMINGHAM TRAVELERS INSURANCE CLAIM FORM

Please submit insurance claims directly to the City of Framingham’s Insurance Agent NorthStar Insurance Services online at claimdept@nsins.com

Claims submitted by mail or fax should be addressed to
City of Framingham
Office of the Chief Financial Officer
Memorial Building, 150 Concord Street, Room 123, Framingham, MA 01702
508-532-5425 (phone) | 508-532-5409 (fax) |

Directions: Complete the information below. Email, mail or fax to the above. Attach any additional documentation to support your claim (i.e. estimate or invoice, correspondence, narrative, photo, Police Report, etc.), if available. Online claim submissions will be received directly by the City’s insurance agent and forwarded to the City’s insurance carrier, Travelers Insurance. A representative from Travelers will be assigned and contact you.

The CFO’s Office is unable to answer questions about a submitted claim. If you have any questions regarding the status of your claim, please contact Travelers at (800) 238-6225.

Insurance claims against municipalities have specific standards to determine liability, and those standards are governed by Massachusetts General Law.

Name _____

Address _____

City _____ State _____ Zip Code _____

Home Phone _____ Work Phone _____

Mobile Phone _____ Email Address _____

Date of Incident _____ Time of Incident _____

Location of incident _____

Description of Incident: *Please attach any additional documentation such as a more complete description or narrative, estimates or quotes for repair/replacement, photos, Police Report to this form, if available.*

Signature

Date