

**Suspicious Behavior
Awareness**



FBI-DHS

Private Sector Advisory



What are common examples?

- Nervous or evasive customer attitude
- Vague knowledge of a product's proper use
- Requests for unusual product quantities
- Refusal to purchase or utilize recommended substitutes
- Insistence on in-store pick-up for bulk purchases
- Large cash purchases



CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks



Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks

Know your customers. Be aware. Your effort makes a difference.

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Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services. See reverse for details.

What can you do? Follow these simple steps:

- Understand how your products and services may be used illicitly
- Discuss product or service usage with customers and suggest alternatives
- Ask for customer I.D. and maintain a log of suspicious purchases
- Know your customers and report suspicious activity to authorities

Concerned? Contact local authorities for more information:

Local Police: _____

Local FBI Office: _____



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